



The Falkland Islands Government

Social Services Department, 20 Scoresby Close, Stanley, Falkland Islands
Telephone: (500) 27296
Email: incomesupport.social@kemh.gov.fk

Income Support

Information on Income Support

1. What is Income Support?

Income Support provides assistance for eligible people in financial need, and intends to help them move towards becoming independent and self-sufficient.

2. Who is eligible and what are the criteria?

To be eligible for support, you must be:

- ❖ Aged 16 or over
- ❖ Ordinarily resident for a minimum of 3 years, and have the right to live and work in the Islands
- ❖ Have household savings which are not greater than £17,925
- ❖ Currently unemployed
- ❖ On a low income
- ❖ Covered by a doctor's sick note
- ❖ Not eligible for the employment scheme.

3. When can I apply for Income Support and what is the process?

You can apply for Income Support at any time and these are the steps:

- ❖ First step: applicant contacts the Income Support Worker to arrange a meeting
- ❖ Second step: at the meeting the applicant can ask any questions and complete their application form together with the Income Support Worker
- ❖ Third step: applicant provides bank statements/payslips/proof of seeking work
- ❖ Fourth step: Income Support Worker obtains applicant's consent to access information from other relevant government departments for the assessment
- ❖ Fifth step: assessment take places and a decision is made

4. What is the amount awarded?

This depends on your assessment, but you could receive:

- ❖ Up to £124 per week for a single person
- ❖ Up to £161 per week for a single parent with one child
- ❖ An additional £24 per week for a second child
- ❖ Up to £180 for a couple without children



The Falkland Islands Government

Social Services Department, 20 Scoresby Close, Stanley, Falkland Islands

Telephone: (500) 27296

Email: incomesupport.social@kemh.gov.fk

Income Support

5. How and when will I receive my payment?

Your Income Support will be paid in either a weekly or monthly lump sum, via your SCB bank account.

Once your assessment has been made and it has been agreed that you qualify for Income Support, your first payment is likely to be made within 5-10 working days, providing you produce the required documents, such as proof of earnings, etc.

6. Any other questions?

If you have any questions about the Income Support process, or help with making an application, please call us at **27296**, or email us on incomesupport@social.kemh.gov.fk and we will be pleased to assist you.