



The Falkland Islands Government

Social Services Department, 20 Scoresby Close, Stanley, Falkland Islands
Telephone: (500) 27296
Email: incomesupport.social@kemh.gov.fk

Attendance Allowance

Information on Attendance Allowance

1. What is Attendance Allowance?

Attendance Allowance is designed to support people who need additional help with daily living, because of their long term physical and mental health needs. It enables the claimant to pay another person or service, where this support is not provided by other government services. It is not means-tested and is paid irrespective of the claimant's employment or financial circumstances.

2. Who is eligible and what are the criteria?

Attendance Allowance is a non-means tested benefit, payable to people ordinarily resident in the Falkland Islands, who suffer from chronic ill health, or have a physical or mental disability severe enough that they:

- ❖ require help with daily activities, which may include (but are not limited to) any of the following: eating, bathing, dressing, toileting, mobility, walking, cleaning, laundry, driving, shopping and taking medications
- ❖ have experienced difficulties with daily activities for at least 3 months, and which are likely to continue for at least a further 6 months.

Children and young people under 18 are eligible for Attendance Allowance, if the level of care provided will be over and above that normally required for a child of a similar age.

3. When can I apply for Attendance Allowance and what is the process?

You can apply for Attendance Allowance at any time and these are the steps:

- ❖ First step: applicant contacts the Income Support Worker to arrange a meeting
- ❖ Second step: at the meeting the scheme will be explained, the applicant can ask any questions and complete their application form together with the Income Support Worker
- ❖ Third step: an overall assessment of the level of the applicant's support needs will be made in order to determine which of the three levels of financial help they will receive.



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4. What is the amount awarded?

This depends on your assessment score, but you could receive:

- ❖ **Low rate** – £36.50 per week for a person who scores 1- 8
- ❖ **Medium rate** – £70.10 per week for a person scores 9-19
- ❖ **High rate** – £105.80 per week for a person who scores 20-30
- ❖ **Variable low rate:** this will be used to purchase a particular service/s that fully meet your needs if it provides better value for money than paying the lower rate of the Attendance Allowance.

5. How and when will I receive my payment?

Your Attendance Allowance will be paid weekly, via your SCB bank account, as soon as the application has been processed; usually within 5-10 working days.

6. Any other questions?

If you have any questions about the Attendance Allowance process, or help with making an application, please call us at **27296**, or email us on incomesupport@social.kemh.gov.fk and we will be pleased to assist you.