



**The Falkland Islands Government**

Directorate of Policy & Economic Development

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# BFSAI TRIP

## FALKLAND ISLANDS BFSAI TOURISM RECOVERY INCENTIVE PROGRAMME

## HOW THE SCHEME WORKS 2021-22

### Overview of the scheme

Each eligible adult will be given a booklet of vouchers worth £100, and each child a booklet of vouchers worth £50. Each voucher is for a single use only. Any difference in the cost of the tour or experience or 50% of the cost of accommodation or meals that is above the voucher value must be met by the customer.

Voucher holders should make bookings directly with accommodation, tour, experience or meal providers, giving their name at the time of booking. The voucher should be given to the provider on the day.

### Awarding of vouchers

BFSAI will allocate vouchers to eligible people, and their eligible dependants, deployed or employed at Mount Pleasant during the period 1 October 2021 – 30 April 2022, provided they are not already registered on the FIG TRIP scheme.

### The vouchers

Each eligible adult will be allocated a booklet of vouchers worth £100, and each eligible child over the age of 2 and under the age of 16 will be allocated a booklet of vouchers worth £50. Vouchers can be spent on accommodation, a tour, an experience or meals provided businesses are based outside of MPC and are registered with the TRIP scheme.

The vouchers will meet the full cost of tours or experiences up to the limit of the value of the vouchers used. Any difference in the cost of the tour or experience above the voucher value must be met by the customer. If the cost is lower than the value of the vouchers used, then the vouchers will meet the cost in full, but the difference is not refunded and is not available for further use. Each voucher can be used on one occasion only.

The vouchers will meet 50% of the cost of accommodation or meals (including non-alcoholic drinks) provided by businesses registered with the scheme, up to the limit of the value of the vouchers used. Any difference between 50% of the cost of the accommodation or meal(s) and the vouchers used must be met by the customer. If 50% of the cost comes to a lower figure than the value of the vouchers used, the difference is not refunded and is not available for use on any further bookings or meals. Each voucher can be used on one occasion only.

A young person whose 16<sup>th</sup> birthday falls between 1 October 2021 and 30 April 2022 is entitled to a voucher at the adult rate of £100.

A young child whose 2<sup>nd</sup> birthday falls between 1 October 2021 and 30 April 2022 is entitled to a voucher at the child rate of £50.

Vouchers are not transferable and cannot be extended; all vouchers will expire on 30 April 2022.

## **Making a booking**

Once you have a voucher, you may make bookings directly with registered providers.

Staff from the Falkland Islands Tourist Board (FITB) will be available at Mount Pleasant at times which will be advertised, to provide advice on the available options for use of the BFSAI TRIP voucher.

At the time of booking you must provide the full names of all persons linked to any vouchers that will be used.

You must hand over your voucher(s) to the provider on the day of the activity.

Details of registered providers and the tours on offer is available on [www.falklandislands.travel](http://www.falklandislands.travel)

## **Cancellation policy**

There is a common cancellation policy for bookings made using a BFSAI TRIP voucher.

The cancellation policy is published by FIG at [www.fig.gov.fk/covid-19/tourismschemes](http://www.fig.gov.fk/covid-19/tourismschemes)

If a cancellation fee is charged by the tourism business, within the terms of the common cancellation policy, it will be taken from the value of your voucher(s). The voucher(s) will be deemed to have been used fully, and cannot be used to make a new booking.