



The Falkland Islands Government

Directorate of Policy & Economic Development

BFSAI TRIP

FALKLAND ISLANDS BFSAI TOURISM RECOVERY INCENTIVE PROGRAMME

ADDITIONAL INFORMATION FOR TOURISM BUSINESSES 2021-22

Registration

Tourism businesses which are based outside of MPC are eligible to register for BFSAI TRIP. ITT will contact eligible businesses that provide accommodation, trips, experiences, and/or meals to confirm that they wish to be included on the list of suppliers for BFSAI TRIP. This will be part of a single process of registration or re-registration for the TRIP scheme for Falkland Island residents.

The information required by ITT includes pricing tariffs for accommodation, and for tours picking up at Mount Pleasant; confirmation that the business will apply the common cancellation policy for bookings made using BFSAI TRIP; and confirmation that they will include the required information on receipts provided to customers using the BFSAI TRIP voucher.

As with the main TRIP scheme, prices for tourist experiences must be set at a rate which is equivalent to what charged in the 2020/21 season (i.e. increases cannot be more than 5%), unless a substantive change in service provision justifies the change.

Bookings

Bookings for accommodation or tourism experiences will be placed directly by customers. Meals may be booked in advance by customers, but this is not a requirement. All voucher holders must provide the voucher number(s) and the names of all persons related to the booking at the time of booking.

When advance bookings for meals are not made, voucher holders can present their voucher(s) to the tourism business at the point of payment and they must provide their name(s) for recording on the receipt retained by the business.

All vouchers used for accommodation, tourism experiences and meals must be submitted to the tourism business on the day of the activity.

Payments

Payments for amounts to be met from BFSAI TRIP vouchers will be made to eligible businesses by ITT, on receipt of the voucher(s) accompanied by a copy of a matching invoice, with the name(s) of those using the vouchers. Payment will be made by ITT within 14 days of receipt of the invoice.

The tourism business will need to charge customers directly for any sums which are not covered by the voucher. In the case of tours and experiences, this is the amount that exceeds the customer's voucher value. In the case of accommodation and meals, this is 50% of the total cost of the accommodation, or the meal including any non-alcoholic drinks.